

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 07th day of February' 2024

C.G.No.105/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

Between

Smt. K. Dhanalakshmi, D.No.1-96/2,
Thammireddypalli, Thallapalli,
Gangavaram (M), Dandapalli,
Kalagatur, Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Palamaner
2. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Palamaner on 28.12.2023 stating that she applied for electric service connection for her house but it was not released by the respondents.



02. The said complaint was registered as C.G.No.105/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have issued the power supply on 30.12.2023 and the delay was only due to non-completion of wiring in the house of the complainant.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents released the service connection as prayed for by the complainant and the respondents also submitted a copy of the letter from the complainant in which she admitted that subsequent to her complaint, the respondents released service connection. The compliance report submitted by the respondents is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3



of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07th day of February'2024.

Venky 07/02/2024

CHAIRPERSON

R. Ramasubrahmanyam
Member (Finance)

[Signature]
Member (Technical)

G. Srinivasan
Member (Independent) 7/2/2024

07/02/2024
Documents marked

For the complainant: Nil
For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Venky